

Recruitment Services and Invoice Purchase Conditions

August 2024

These Conditions apply to the Recruitment Services and Invoice Purchase Facilities provided by Sonovate Limited. They form part of the Agreement made with You. These Conditions may be changed by notice sent to You.

Recruitment Services Conditions

Our Role

1. You appoint Us as Your agent to provide the following Recruitment Services:
 - 1.1. preparing and procuring the execution of Recruitment Contracts by You and each Approved Client;
 - 1.2. preparing and procuring the execution of Candidates' Contracts by You and each Candidate;
 - 1.3. processing Time Sheets submitted through Sonovate's Portal by Candidates;
 - 1.4. procuring confirmation from Approved Clients of the accuracy of Candidates' Time Sheets;
 - 1.5. issuing invoices evidencing Purchased Debts to Approved Clients;
 - 1.6. issuing invoices due to Candidates for Candidates' Fees;
 - 1.7. paying amounts due by You to Candidates for Candidates' Fees; and
 - 1.8. issuing credit notes to Approved Clients.
2. We will:
 - 2.1. process and send out the Recruitment Contract and Candidate Contract to You, Your Candidate and Your Approved Client within 24 hours of You notifying Us that a Recruitment Contract has been agreed with Your Approved Client and providing to Us all relevant information pursuant to Condition 9.2;
 - 2.2. send copies of Time Sheets to Your Approved Client for approval within 2 Business Days of their submission to Us by the Candidate;
 - 2.3. (subject to the relevant Approved Client approving the accuracy of the Candidate's Time Sheet(s) and the Debt arising under the relevant Recruitment Contract being an Approved Debt) discharge payment of Candidates' Fees within 14 Business Days of receiving an invoice complying with the terms of the relevant Candidate Contract;
 - 2.4. issue invoices to Approved Clients:
 - 2.4.1. under weekly engagements, within 7 Business Days of an Approved Client approving the accuracy of the Candidate's Time Sheet(s); or
 - 2.4.2. under monthly engagements, within 7 Business Days of the end of the calendar month to which the Time Sheet(s) relate, subject to the Approved Client approving the accuracy of the Candidate's Time Sheet(s).
3. We are not responsible for any PAYE, Income or Corporation Tax or National Insurance Contributions or any other taxes due by Your Candidates in respect of the Candidates' Fees or the performance of the Candidate's Services.

Recruitment Contracts

4. The terms of all Recruitment Contracts will be approved by You before submission to Your Approved Clients. We will not be a party to any Recruitment Contract nor shall We be under any obligation to complete the performance of a Recruitment Contract on Your behalf.
5. If You are in breach of Your obligations under a Recruitment Contract, You authorise Us to procure the performance of such obligations on Your behalf and You will indemnify Us for all loss, costs and expenses (including amounts paid by Us to Candidates) incurred by Us in discharging Your contractual obligations.
6. The terms of each Recruitment Contract must:
 - 6.1. provide for payment of the Candidate's Services by reference to the hours worked by the Candidate;
 - 6.2. not require You or the Candidate to complete the performance of any obligations (other than the performance of the Candidate's Services) before payment for the Candidate's Services becomes due;
 - 6.3. stipulate that the Approved Client will make payment for the Candidate's Services at the rate(s) agreed in the Recruitment Contract by reference to the Time Sheets approved by the Approved Client;
 - 6.4. not prohibit or require consent for the assignment of any Debt arising under it;
 - 6.5. not contain any provision which would materially impact on Our ability to collect payment of the full amount of any Purchased Debt; and
 - 6.6. contain provisions that are generally accepted in standard contracts of UK recruitment agencies.
7. We may contact both the Candidate and the Approved Client to approve the terms of a Recruitment Contract.

Your Obligations

8. You will be solely:
 - 8.1. responsible for the acts and omissions of Candidates and each Candidate's performance of and compliance with the terms of the relevant Recruitment Contract or RPO Agreement (as applicable);
 - 8.2. fully perform and comply with all of Your obligations under the Recruitment Contract or RPO Agreement (as applicable) related to each Purchased Debt; and
 - 8.3. liable for all Candidates' Fees payable by You to Candidates following their performance of a Recruitment Contract.

Undertakings

9. You undertake that You will:
 - 9.1. not send to or enter into any Recruitment Contract with an Approved Client without Our prior consent;
 - 9.2. provide to Us accurately and promptly through Sonovate's Portal all relevant information about Clients, Candidates and Recruitment Contracts to enable Us to perform the Recruitment Services, including:

- 9.2.1. details of the Candidate;
- 9.2.2. the hourly rate to be charged under the Recruitment Contract;
- 9.2.3. the period of the Recruitment Contract and any notice period to terminate the Recruitment Contract;
- 9.2.4. the payment terms, if different from Your Standard Payment Terms; and
- 9.2.5. the intervals at which invoices should be rendered to the Client.
- 9.3. procure Your Approved Clients' use of Sonovate's Portal to approve Time Sheets (unless We agree an alternative method of approval);
- 9.4. ensure that You comply with the Data Protection Act 1998 and the GDPR (each as amended or replaced), or equivalent legislation in any other relevant country, when transferring information to Us;
- 9.5. be solely responsible for the content of any information (including any data relating to any Client or Candidate) provided to Us, including through Sonovate's Portal;
- 9.6. comply with any procedures relating to the performance of the Agreement requested by Us;
- 9.7. comply with all applicable laws and regulations (including relevant tax obligations) and maintain all licences necessary for You to carry on business as a recruitment agency in each country in which an Approved Client uses the Candidate's Services;
- 9.8. maintain necessary, appropriate and adequate insurance cover for Your business, including (without limitation) suitable public liability, employers' liability and professional indemnity policies;
- 9.9. carry out appropriate pre-employment checks and only engage Candidates who have a legal right to work in the country where the Candidate's Services are to be performed;
- 9.10. comply with the Immigration Asylum and Nationality Act 2006, as extended by the Immigration Acts 2014 and 2016, the current codes of practice and guidance published by UK Visas and Immigration, and other relevant UK legislation or equivalent legislation in the relevant jurisdiction as well as any regulations relating to the employment of foreign workers;
- 9.11. take all reasonably practicable steps to ensure that the Candidate is suitable to perform the Candidate's Services;
- 9.12. comply with all relevant provisions of the Agency Workers Regulations 2010 (as amended) and the Conduct of Employment Agencies and Employment Business Regulation 2003 (as amended);
- 9.13. tell Us immediately if there is an actual or likely commercial dispute relating to a Purchased Debt, including (without limitation) if a Candidate is unable or unsuitable to perform the Candidate's Services, the Approved Client expresses dissatisfaction with the performance of the Candidate's Services or refuses to sign a Candidate's Time Sheet; and
- 9.14. ensure that the terms of each Candidate Contract stipulate that the Candidate will:
 - 9.14.1. use Sonovate's Portal to approve Time Sheets (unless We agree an alternative method of approval);
 - 9.14.2. authorise Us to issue on behalf of the Candidate invoices for amounts due by You to the Candidate for Candidate's Fees under each Candidate Contract;

- 9.14.3. accept payments of the Candidate's Fees made by Us on Your behalf in discharge of sums due by You under each Candidate Contract; and
- 9.14.4. acknowledge that We are not responsible for any PAYE, Income or Corporation Tax or National Insurance Contributions or any other taxes payable by a Candidate or in connection with a Candidate Contract.

Confidentiality

10. Neither You nor We shall during or after termination of this Agreement, without the prior written consent of the other party, use or disclose to any other persons any Confidential Information of the other party except to Permitted Disclosees.
11. Each of Us shall on demand and on termination of this Agreement surrender to the other party all materials relating to such Confidential Information in its possession except if its retention is required by law or necessary or desirable in connection with Our exercise of any rights or compliance with any obligations in respect of the Debts under the Agreement.

Invoice Purchase Conditions

12. The Agreement will apply to all Eligible Debts.
13. If You wish to sell to Us Debts due by a Client who is not an Approved Client, You must submit an application for the approval of the Client in Our standard form, providing all information about the Client requested by Us, and provide a signed copy of the relevant Recruitment Contract.
14. We will notify You that:
 - 14.1. the Client has been designated as an Approved Client and the Credit Protected Limit for the Approved Client; or
 - 14.2. the application has been rejected. We shall not be obliged to give You any reason for such rejection.
15. We will tell You through Sonovate's Portal if a Client ceases to be an Approved Client or We are no longer willing to accept the Credit Risk in relation to Debts due by an Approved Client.
16. You assign to Us with full title guarantee each Eligible Debt and its Related Rights. Title to Commencement Debts and their Related Rights will be assigned and transferred to Us on the Commencement Date. Title to all other Eligible Debts and their Related Rights will be assigned and transferred to Us without further formality automatically on the Purchase Date of each such Debt (provided that the Purchase Limit has not been exceeded, for which purpose Debts are considered to be purchased in the order in which they come into existence).
17. If any Eligible Debt or its Related Rights is not or cannot be assigned or transferred to Us by the Agreement, You will hold all of Your rights, title, benefit and interest in the Debt and its Related Rights on trust for Us from the Commencement Date (in case of any Commencement Debts) or from the Purchase Date (in case of any Debt that comes into existence after the Commencement Date).
18. We are not obliged to reassign any Purchased Debt to You.
19. It is the intention of the parties to this Agreement that the sale of the Debts and their Related Rights shall be treated as a purchase by Us and a sale by You of such Debts and Related Rights, which sales are absolute and irrevocable and provide Us with the full benefits of ownership of such Debts and Related Rights such that You have no continuing interest in the Debts or the

Related Rights. The sale of Debts and Related Rights pursuant to this Agreement is, subject to the other terms of this Agreement, made without recourse.

Notification of Permanent Debts

20. You must notify Us using Sonovate's Portal of all Permanent Debts due by Approved Clients that are Outstanding within 7 days of Our designating a Client as an Approved Client or (if later) within 7 days of the issue of the relevant invoice.
21. If We receive any Remittance tendered in payment of a Permanent Debt, We will pay to You within 1 Business Day of clearance of the Remittance all sums paid to Us by an Approved Client in or towards the discharge of a Permanent Debt.
22. Unless an Approved Client allocates any Remittance received by Us against a Permanent Debt, We shall be entitled to appropriate the Remittance against Outstanding Purchased Debts in priority to any Permanent Debts.

Purchase Price

23. The Purchase Price of an Approved Debt (except any amount to be paid on Your behalf to a Candidate) will be paid to You within 5 Business Days of the issue of an invoice evidencing the Approved Debt (subject to the Approved Client approving the Candidate's Time Sheet(s)).
24. Subject to Condition 25, the Purchase Price of an Unapproved Debt will be paid to You within 5 Business Days of clearance of the Remittance tendered by the Approved Client in or towards the discharge of the Debt.
25. At Our discretion, We may agree to make a payment to You on account of the Purchase Price of an Unapproved Debt prior to the date specified in Condition 24 above, at any time following the issuance of the invoice and/or Time Sheet evidencing the Debt, provided that the Purchase Price of such Unapproved Debt is within the relevant Purchase Limit prior to payment by the Client.
26. You authorise Us to pay all or part of the Purchase Price in respect of an Approved Debt to a Candidate in payment on Your behalf of the amount due to a Candidate for the performance of the Candidate's Services under a Recruitment Contract, at the rate entered by You into Sonovate's Portal. You represent and warrant to Us in respect of any payment to a Candidate under this Condition 26 that:
 - 26.1. the relevant Client has approved the Time Sheet(s) submitted by the Candidate; and
 - 26.2. the Candidate submitting Time Sheet(s) has complied with the terms of the relevant Candidate Contract.
27. We will not be obliged to take any action to recover any payment made by Us to a Candidate on Your behalf which subsequently becomes repayable to You.
28. The Purchase Price (including all payments to Candidates) will be paid to You in the currency in which the Debt is invoiced and/or specified on the relevant Time Sheet.
29. If in respect of any Debt We have paid to You an amount in excess of the Purchase Price of such Debt or we have paid to You any amount in error, the amount overpaid or paid in error must be repaid immediately and We may deduct such amount from other sums due to You.

Fees and Charges

30. You will pay the fees and charges detailed in the Proposal.
31. The Purchase Fee will be deducted from each payment of the Purchase Price.
32. The Purchase Fee will be payable by You even if the Approved Client does not make full payment of the Debt.
33. If there is any change in Bank of England base rate, We may in our sole discretion, increase or decrease the Purchase Fee by up to 0.1% for every 0.25% change in the base rate (save that there will be no change if base rate reduces below 0.5%).
34. We shall be entitled to renegotiate the Purchase Fee with You if You agree with any Approved Client to extend Your Standard Payment Terms.
35. You will pay interest at the rate of 4% above Bank of England base rate from time to time on all Liabilities due to Us from the date on which the Liability becomes due until the Liability has been discharged in full.

Set-off

36. We may set off against the Purchase Price of any Debt or any other amount We may owe to You:
 - 36.1. all fees and charges due under the Agreement
 - 36.2. any Dilutions; and
 - 36.3. all Liabilities.

Collection of Debts

37. You are not entitled to collect Purchased Debts following their assignment to Us (except at our request).
38. You will, if requested by Us and at our cost, assist Us in the collection of Purchased Debts and provide to Us all relevant evidence that We may require (including the oral evidence of Candidates and other witnesses).
39. Notice of the assignment of the Purchased Debts will be printed on all invoices evidencing the Purchased Debts. If We ask You, You must tell each Approved Client of the assignment of Purchased Debts.
40. You must ensure that Approved Clients pay all Remittances to Us or to the relevant Remittance Account.

Remittances received by You and Trusts

41. If You receive a Remittance tendered in payment of a Purchased Debt:
 - 41.1. You must deliver the original Remittance to Us or pay it into the relevant Remittance Account; and
 - 41.2. You will hold the Remittance on trust for Us and keep it separate from Your own monies.

Warranties and Representations

42. On the date of this Agreement and on each Purchase Date, You warrant and represent to Us with respect to the Debts sold to Us on such Purchase Date (the "**Purchased Debts**") that:

- 42.1. You are duly organised, validly existing and in good standing under the laws of Your jurisdiction of incorporation, formation or organisation, and have not changed Your jurisdiction of incorporation, formation or organisation from that shown in the Agreement;
- 42.2. You are duly qualified to do business and hold all power and governmental authorisations and approvals required to carry on Your business in each jurisdiction in which Your business is conducted;
- 42.3. You are in compliance with all laws relating to the conduct of Your business;
- 42.4. You are not subject to any action, suits or proceedings pending, or to the best of Your knowledge threatened, against You or any of Your affiliates, in or before any court, arbitrator or other body, that could reasonably be expected to have a material adverse effect on this Agreement and the purchase transactions contemplated hereby, or on Your financial position;
- 42.5. You are not in default with respect to this Agreement or under any other contract, or the order of any court, arbitrator or governmental body;
- 42.6. You are not Insolvent or subject to any Insolvency Proceeding;
- 42.7. all information provided by You with respect to each Client, Candidate, Candidate Contract, Recruitment Contract and RPO Agreement, as applicable, relating to the Purchased Debts sold to Us on such Purchase Date are accurate and complete in all respects;
- 42.8. when We receive a Time Sheet relating to the Purchased Debts sold to Us on such Purchase Date and submitted on Your behalf by a Candidate, the Time Sheet (a) is accurate and complete in all respects and (b) has been approved by the relevant Client;
- 42.9. each invoice evidencing a Purchased Debt:
 - 42.9.1. accurately reflects the terms of the relevant Recruitment Contract and the Time Sheet(s) approved by the Approved Client;
 - 42.9.2. evidences undisputed and enforceable Debts due by the relevant Approved Client; and
 - 42.9.3. will be paid without retention, set-off, deduction or counterclaim;
- 42.10. each Purchased Debt:
 - 42.10.1. is owned by You;
 - 42.10.2. is not subject to any Security;
 - 42.10.3. is payable under a Recruitment Contract or RPO Agreement governed by English Law;
 - 42.10.4. is not an Excluded Debt;
 - 42.10.5. is assignable without restriction;
 - 42.10.6. has a Due Date which has not yet occurred; and
 - 42.10.7. constitutes, under all applicable laws, an entire receivable and not merely part of a receivable.
- 42.11. in respect of each Purchased Debt, either (x) You have Notified Us that such Purchased Debt should be treated as an Unapproved Debt or (y) such Purchased Debt is not:

- 42.11.1. subject to any asserted litigation, dispute, offset, holdback, counterclaim or other defence;
- 42.11.2. subject to any deduction for settlement discount, rebate or retention, withholding tax, tax due under the Construction Industry Scheme or other tax associated with the employment of Candidates or any other lawful deduction;
- 42.11.3. due by a Client for whom no Credit Protected Limit is established or for whom the Credit Protected Limit has been withdrawn; or
- 42.11.4. unpaid (a) because at any relevant time, You did not have any necessary licences or the performance of the Recruitment Contract or the RPO Agreement (as applicable) was a breach of any applicable law or regulation; or (b) as a result of a Force Majeure Event;
- 42.12. in respect of each Purchased Debt where the Client is a PWP-RPO:
 - 42.12.1. there has been no breach of the PWP Agreement;
 - 42.12.2. the PWP Agreement is not subject to any asserted litigation, dispute, offset, holdback, counterclaim or other defence or a Force Majeure Event; and
 - 42.12.3. the Underlying Client is not Insolvent or subject to any Insolvency Proceeding; and
 - 42.12.4. you have disclosed and will disclose to Us every fact which may influence Us to enter into or continue the Agreement or purchase a Debt

Undertakings

43. You undertake that You will:

- 43.1. not grant Security to any person or enter into any agreement for the purchase or financing of Your book debts without Our prior written consent;
- 43.2. not compromise or settle any Debt without Our prior written consent;
- 43.3. notify Us immediately of any cancellation or variation made to any Recruitment Contract or RPO Agreement or change to Your Standard Payment Terms;
- 43.4. not cancel or vary any Recruitment Contract, RPO Agreement or change Your Standard Payment Terms without Our prior written consent;
- 43.5. promptly pay to an Approved Client any rebate or refund due to the Approved Client in connection with a Permanent Debt and, if requested by Us, procure the written agreement of the Approved Client to pay any Purchased Debt without deduction or set-off in respect of such rebate or refund;
- 43.6. if requested by Us, take any action and sign any documents necessary or desirable to confirm, perfect, protect or more fully evidence Our ownership of (or any of our or our assigns' interest in) the Purchased Debts;
- 43.7. tell Us immediately if You are or become aware of:
 - 43.7.1. a commercial dispute with an Approved Client;
 - 43.7.2. an Approved Client requesting an extension of the Due Date;

- 43.7.3. a change in an Approved Client's creditworthiness or an Approved Client becoming Insolvent;
 - 43.7.4. an Approved Client being entitled to make any deduction from a Purchased Debt;
 - 43.7.5. Your being indebted to an Approved Client;
 - 43.7.6. the occurrence of any Termination Event; or
 - 43.7.7. any change in the management or control of Your business.
- 43.8. if requested by Us, provide to Us and file in Sonovate's Portal:
- 43.8.1. evidence of the formation and performance of a Recruitment Contract or RPO Agreement (as applicable); and
 - 43.8.2. copies of licences and insurance policies necessary for You to carry on business as a recruitment agency;
- 43.9. allow Us and/or a representative of Ours access to Your business premises to inspect and take copies of any documents relating to Recruitment Contracts, RPO Agreements, Purchased Debts, all books, accounting information and HMRC remittances and statements;
- 43.10. fully perform and comply with all of Your obligations under the Recruitment Contract or RPO Agreement (as applicable) related to each Debt; and
- 43.11. for so long as we have not obtained legal title to the Debts, You will lend Your name to, and take such other steps as may reasonably be required by Us (at our expense) in relation to, any legal proceedings in respect of the Debts and the Related Rights.

Credit Protected Limits

- 44. You will request a Credit Protected Limit for an Approved Client using Sonovate's Portal. Your application for a Credit Protected Limit should not exceed the maximum amount that is anticipated to be payable by the Approved Client under the relevant Recruitment Contract or RPO Agreement (as applicable).
- 45. If We notify You of an indicative Credit Protected Limit, the Credit Protected Limit will be confirmed by Us through Sonovate's Portal at the time the Recruitment Contract is concluded.
- 46. We may set, reduce, decline or withdraw a Credit Protected Limit or apply conditions to the establishment or continuation of a Credit Protected Limit, in respect of future Debts, at any time. A reduction or withdrawal of a Credit Protected Limit will take effect 28 Business Days after the date We notify You through Sonovate's Portal unless a different effective date is specified in our notice of reduction or withdrawal.
- 47. A Credit Protected Limit in respect of an Approved Client will be withdrawn automatically (without limitation) if any Approved Debt due by the Approved Client has not been paid in full within 60 days of its Due Date or the Approved Client is or becomes Insolvent.
- 48. If We withdraw a Credit Protected Limit, all future Purchased Debts of the relevant Client will be Unapproved Debts.
- 49. We will accept the Credit Risk for all Approved Debts, excluding the Unprotected Amount of such Approved Debts. We will not accept the Credit Risk for any Debt which is an Unapproved Debt or for the Unprotected Amount of an Approved Debt.

Indemnity

50. If, in respect of a Debt, such Debt has not been paid in full upon the earlier of (a) the date on which the related Purchase Limit is withdrawn and (b) 60 days after its Due Date, You agree to indemnify us on demand in an amount equal to the lesser of (i) such Debt's Outstanding amount and (ii) its Unprotected Amount.
51. Where You have indemnified us for any amounts in respect of a Debt under this Agreement, We may (but are not required to) reassign a Purchased Debt to You after the Outstanding amount price has been paid in full.
52. You agree to indemnify Us from and against any and all damages, losses, claims, liabilities, costs and expenses, including attorneys' fees and disbursements awarded against or incurred by Us, in each case arising out of, relating to, on resulting from the following:
 - 52.1. any Dilutions;
 - 52.2. any representation or warranty made or deemed made by You under this Agreement or any other information or report delivered by or on Your behalf, which shall have been false or incorrect when made or deemed made;
 - 52.3. a bona fide commercial dispute with respect to any Debt;
 - 52.4. Your failure to comply with any applicable laws with respect to this Agreement, any Recruitment Contracts, any RPO Agreements or any Debts, as applicable;
 - 52.5. Your failure to perform Your duties, covenants or other obligations in accordance with the provisions of this Agreement;
 - 52.6. any investigation, litigation or proceeding related to or arising from Your acts or omissions in connection with this Agreement or the sale of Debts to Us;
 - 52.7. any action or omission taken by You in breach of this Agreement that reduces or impairs Our rights with respect to any Debt or the ability to collect the Outstanding balance of such Debt;
 - 52.8. any infringement by You of any intellectual property rights owned by Us including (without limitation) patents, trademarks, registered designs, domain names, computer software and programs, websites and instruction manuals; and
 - 52.9. any costs of collecting Debts (including the cost of Our employing any third party to collect Debts and all legal costs and expenses on a full indemnity basis) incurred as a result of any of the circumstances specified in paragraphs 52.1 to 52.8 above.

Costs and Expenses

53. You will pay to Us on demand:
 - 53.1. all bank charges incurred by Us in the negotiation or collection of Remittances (including Remittances in a foreign currency);
 - 53.2. the relevant Payment Fee and all bank charges incurred by Us in relation to making payments to You or a Candidate by CHAPS;
 - 53.3. the relevant Permanent Debt Collection Fee if You ask Us to collect payment of any invoice evidencing an Unapproved Permanent Debt;

- 53.4. any and all present or future stamp or documentary taxes or transfer taxes, charges or similar levies arising in connection with the transfer of the Debts and the Related Rights to Us pursuant to this Agreement; and
- 53.5. all costs and expenses incurred by Us in connection with:
 - 53.5.1. any amendment of this Agreement requested by You; and
 - 53.5.2. enforcing Our rights under the Agreement following a breach of Your representations, warranties or covenants under this Agreement or the enforcement of any Security granted in respect of the performance of Your obligations under this Agreement as a result of such breach.

Period of the Agreement

- 54. The Agreement begins on the Commencement Date and continues until terminated by either party giving written notice of not less than 30 days ending on a Sunday.
- 55. You may immediately terminate the Agreement if:
 - 55.1. We commit a material breach of the Agreement which is not remedied within 14 days of You delivering notice to Us of the breach; or
 - 55.2. We become Insolvent.

Termination Events

- 56. We may immediately terminate the Agreement on or following:
 - 56.1. a breach by You of this Agreement;
 - 56.2. Your becoming Insolvent;
 - 56.3. the termination of a waiver, consent or priority arrangement provided to Us in relation to any Security;
 - 56.4. the revocation of Your licence to carry on business as a recruitment agency or the cancellation of any public liability, employers' liability or professional indemnity policy covering Your business;
 - 56.5. the commission by You of any offence of money laundering or any transaction giving Us grounds to suspect that You are engaged in money laundering;
 - 56.6. the disqualification of any of Your directors from acting as a director; and
 - 56.7. any other circumstances which cause Us to believe that Your obligations or Liabilities to Us will not be met.

Consequences of a Termination Event and termination

- 57. On or following the occurrence of a Termination Event, We may, in our sole discretion:
 - 57.1. immediately stop purchasing Debts from You and/or require additional Security or other arrangements in relation to the purchase of any future Debts;
 - 57.2. terminate the Agreement immediately by notice to You and demand immediate payment of all Liabilities;
 - 57.3. (without terminating the Agreement) demand immediate payment of all Liabilities; and
 - 57.4. notify each Client of the assignment to Us of all Outstanding Debts.
- 58. The termination of the Agreement will not affect Our rights arising under the Agreement in respect of any Purchased Debts which were created before the date of termination and any

rights, claims, indemnities or other protections in Our favour in respect of such Debts shall continue to have full force and effect.

Limitation of Liability

59. We will not be liable to You for any loss (including indirect or consequential loss and loss of profit) arising as a result of:
 - 59.1. any unforeseeable event or cause beyond Our control; or
 - 59.2. recommendations made by Us in relation to the terms of Your Recruitment Contracts or RPO Agreements.
60. We do not exclude liability for death or personal injury caused by Our negligence.
61. Any claim against Us under the Agreement must be commenced within 2 years of the event which gave rise to the claim and will be limited to the aggregate of Purchase Fees paid by You in the 12 months preceding the event giving rise to the claim.

Variations of the Agreement

62. We may change any term of the Agreement by giving You not less than 30 days' notice, provided that no such change shall increase the amount You are required to indemnify Us in accordance with Condition 50 in respect of a Debt purchased by Us prior to the date such change comes into effect.

Disclosure of Information

63. You authorise Us to disclose any information about the Agreement to the following parties (together, "**Permitted Disclosees**"):
 - 63.1. to Candidates and Clients in the performance of this Agreement;
 - 63.2. to Our and Your professional advisors;
 - 63.3. to Our successors or assigns;
 - 63.4. to Our funders and their professional advisors and Our successors' and assigns' funders and their professional advisors;
 - 63.5. to any third parties retained by Us or by Our successors and assigns to provide services in relation to the Debts and this Agreement;
 - 63.6. to any person as may be necessary to enforce Our rights or perform Our obligations (or the rights and obligations of Our successors or assigns) in respect of the Debts or under this Agreement; or
 - 63.7. to any person as may be required by law or regulation.

Novation and Assignment

64. You must not assign or delegate Your rights and/or obligations under the Agreement without Our prior written consent.
65. We may allow another person to take over any of Our rights and/or obligations under the Agreement (including the assignment of Our rights under the Agreement and/or the transfer of any or all of Our obligations under the Agreement to any person) without any notice or requiring any consent from You.

Sonovate's Portal

66. In consideration of Your agreeing to abide by the terms of this licence and the Agreement, We grant to You a non-exclusive and non-transferable licence to use Sonovate's Portal for the duration of the Agreement (subject to Condition 70). Sonovate's Portal and all its content (including Software) and intellectual property rights belong to Us or Our suppliers and You have no rights in or to Sonovate's Portal, other than the right to use Sonovate's Portal in accordance with the terms of this licence.
67. You will use Sonovate's Portal for the purposes of the Agreement in accordance with the procedures We notify to You from time to time.
68. You will keep confidential all user identification and passwords and prevent access to Sonovate's Portal by unauthorised persons.
69. You will ensure that Sonovate's Portal is only used by persons authorised by You.
70. We may suspend Your use of Sonovate's Portal without notice on or following the occurrence of a Termination Event. The licence will terminate automatically on termination of the Agreement.
71. You may not:
 - 71.1. copy the Software, except where such copying is incidental to the normal use of the Software or where it is necessary for the purpose of back-up or operational security;
 - 71.2. without Our written consent, make alterations to or modifications of the whole or part of the Software;
 - 71.3. disassemble, de-compile, reverse-engineer or create derivative works based on the whole or any part of the Software except to the extent that such activities cannot be prohibited because they are essential for the purpose of achieving interoperability;
 - 71.4. use the Software for Your own internal data processing or for any commercial or production purposes;
 - 71.5. remove or modify any Software markings or any notice of Our proprietary rights;
 - 71.6. make the Software available in any manner to any third party;
 - 71.7. use the Software to provide third party training;
 - 71.8. assign this Licence to give or transfer the Software or an interest in them to another individual or entity; or
 - 71.9. disclose results of any Software benchmark tests without Our prior consent.
72. We do not warrant that:
 - 72.1. Your use of Sonovate's Portal will be uninterrupted;
 - 72.2. information on the Sonovate's Portal will be accurate, correct and up to date;
 - 72.3. Sonovate's Portal will be free from viruses, hacking or other security intrusion.

Data Protection

73. You acknowledge and agree that We are the Controller in relation to the Personal Data that is the subject of the Agreement. You warrant that You have a lawful basis to disclose such Personal Data to Us, have obtained all necessary consents, where appropriate, and have

provided appropriate transparency information to Candidates and Clients in accordance with Data Protection Law.

74. You acknowledge that We may retain other parties to provide services to Us, such as data hosting services, and our successors and assigns may also employ third parties to provide services in relation to the Debts and their rights and obligations under the Agreement. These parties (as Permitted Disclosees) may be given access to data You have provided to Us (including data about Clients and Candidates) in order to perform their services but they will be prohibited from using such data for any other purpose.
75. You may extract and delete data We hold on Sonovate's Portal at any time and upon termination of the Agreement, We will delete all data, including any cached or back-up copies, except in each case if its retention is required by law or necessary or desirable in connection with Our exercise of any rights or compliance with any obligations in respect of the Debts or under the Agreement. You agree that We are not obliged to hold, export or return any data following the termination of the Agreement and We have no liability to You for deleting data pursuant to the Agreement.

Miscellaneous

76. Any statement or accounting record sent by Us to You or made available through Sonovate's Portal shall be treated as correct and binding on You except for manifest errors or errors in law or any error notified by You to Us within 14 days of the date of the document.
77. A certificate signed by a director of Ours as to the cause, existence and amount of any Liabilities is conclusive except in the case of a manifest error or on any question of law.
78. We may rely on any signature, act or communication sent by a person purporting to be authorised to act on Your behalf even if that person lacked the relevant authority.
79. A person who is not a party to this Agreement shall not have any rights under or in connection with it by virtue of the Contracts (Rights of Third Parties) Act 1999.
80. A reference to the Agreement refers to the Agreement as it may from time to time be varied, novated, assigned or replaced from time to time.
81. A reference to We, Us, or Our includes Our successors and assigns (but only to the extent that any rights and/or obligations under this Agreement have been assigned or transferred to such persons).
82. The singular includes the plural and vice versa.
83. You agree that You will co-operate fully to do all such further acts and things and execute any further documents that may be necessary or desirable to give full effect to the transactions contemplated by this Agreement.

Notices

84. We may deliver any notice or communication to You in person, by post or email or through Sonovate's Portal at:
 - 84.1. Your contact details last known to Us; or
 - 84.2. Your registered office.
85. A notice or communication by Us will be deemed given:
 - 85.1. if delivered in person, at the time of delivery;

- 85.2. if by post, on the day after posting;
- 85.3. if by email or through Sonovate's Portal, at the time of sending.
- 86. You must serve any notice on Us in writing to Our address on the Proposal. Service will be effective when the notice is received by Us.

Law

- 87. The Agreement is governed by English law and the English courts have exclusive jurisdiction to determine any dispute or claim relating to the Agreement or its formation (including non-contractual disputes or claims).

Complaints

- 88. If You consider that We have treated You unfairly, please submit Your complaint in writing to Us at Our address on the Proposal.

Debts governed by Swiss Law:

- 89. In respect of any Debt governed by Swiss law, You herewith agree to assign (Verpflichtungsgeschäft) and hereby assign and transfer (Verfügungsgeschäft) with effect as of the date hereof, all Debt governed by Swiss law (including, for the avoidance of doubt, any Debt governed by Swiss law that comes into existence after Commencement Date until the Agreement is terminated, subject to the terms of this Agreement) to Us by way of general assignment and transfer (Globalzession) pursuant to article 164 et seq. of the Swiss Code of Obligations (CO) and We hereby accept such general assignment and transfer (Globalzession).
- 90. In respect of any Debt governed by Swiss law, We are entitled to notify any Client of the sale, transfer and assignment of any such Debt governed by Swiss law without Your participation at any time if, in Our reasonable discretion, such notification is necessary or advisable to protect the sale, transfer and assignment any Debt governed by Swiss law or to pursue the rights conferred on Us under this Agreement.
- 91. The assignment and transfer (Zession) of any Debt governed by Swiss law shall be governed by, and construed in accordance with, the substantive laws of Switzerland.

Definitions

Approved Client: A Client who has been approved by Us for the purchase of Debts due by the Client.

Approved Debt: An undisputed Purchased Debt (i) due by an Approved Client, (ii) in respect of which all warranties and undertakings made by You in this Agreement have been complied with and (iii) the Outstanding amount of which does not, together with the Outstanding amounts of all other Debts owed by the relevant Approved Client, exceed the Credit Protected Limit set for that Approved Client.

Business Day: A day (other than a Saturday or Sunday) on which banks are open for business in London.

Candidate: A person introduced by (i) You to a Client or (ii) an RPO to an Underlying Client (including an officer or employee of the Candidate if the Candidate is a company or LLP) to either (i) undertake Candidate's Services for the Client or the Underlying Client (as applicable) or (ii) to work for the Client or the Underlying Client (as applicable) on a permanent basis.

Candidate Contract: A contract between a Candidate and You containing the terms on which the Candidate will provide Candidate's Services to a Client.

Candidate's Fees: The fees payable by You to a Candidate under a Candidate Contract for the provision of Candidate's Services to a Client.

Sonovate Limited is a company registered in England and Wales with company number 07500445.

Candidate's Services: The services performed by the Candidate as a temporary worker under a Recruitment Contract.

Client: The party who has incurred a Debt due under a Recruitment Contract or a RPO Agreement (as applicable).

Commencement Date: The date on which We purchase the Commencement Debt.

Commencement Debt: An Eligible Debt Outstanding on the Commencement Date.

Confidential Information: Any information that relates to Your or Our business that is identified as confidential or is confidential by its nature including (without limitation) the names of Candidates and Clients, pricing policies, trade secrets and know-how.

Connected Person: In relation to (i) an individual, the individual's husband, wife, civil partner, child, step-child, brother, sister, uncle, aunt, nephew, niece, former husband or wife, relative of the

individual's husband or wife, any body corporate of which the individual is a director or member and any employee or partner of that individual or that body corporate; (ii) a body corporate (including an LLP), any body corporate of which that body is a director or member, any body corporate in the same group as that body, any employee or partner of that body or of any body corporate in the same group; and (iii) a partnership, any body corporate of which the partnership is a director, any employee or partner in the partnership and any person who is a Connected Person to a partner in the partnership.

Controller: Controller has the meaning given to that term in the GDPR.

Credit Protected Limit: The maximum aggregate Invoice Value of Approved Debts due by an Approved Client at any time for which We will accept the Credit Risk.

Credit Risk: The risk of non-payment by an Approved Client of an Approved Debt which is within the Credit Protected Limit for that Approved Client.

Data Protection Law: Any data protection laws applicable to processing of Personal Data, without limitation, in particular the GDPR, the Data Protection Acts 1988 to 2018 and all privacy, security, and data protection laws of applicable to You or Us pursuant to this Agreement.

Debt: Any monetary obligation (including tax) of (i) a Client due under a Recruitment Contract or (ii) an RPO due under an RPO Agreement, in each case together with its Related Rights.

Dilutions: Any reduction to the Invoice Value or amount Outstanding of a Debt as a result of (i) any defective, rejected, or returned goods or services or any failure by You prior to the Purchase Date of such Debt to deliver any goods or provide any services or otherwise to perform under any related Recruitment Contract or RPO Agreement; or (ii) any rebate, discount, credit, refund, non-cash payment, chargeback, allowance, or billing or other adjustment by You or any set-off or offset by the relevant Client, or any specific counterclaim, dispute, or defence, except any of the foregoing (A) resulting from the lack of creditworthiness of the relevant obligor, (B) that arises from the acts or omissions of Us or any of Our assignees, (C) that arises from an insolvency or similar proceeding in respect of the relevant obligor, or (D) that arises from changes in law that occur after the Purchase Date of such Debt.

Due Date: The date on which a Debt becomes payable in accordance with Your Standard Payment Terms.

Eligible Debt: A Debt (either Approved or Unapproved) due by an Approved Client which is not an Excluded Debt.

Excluded Debt: Any Debt (i) which is a Permanent Debt; (ii) due by a Client who is a Sanctions Target; (iii) due by a Connected Person to You or a Client over whom You have direct or indirect control or in whom You have a direct or indirect interest; or (iv) other Debts specified by Us.

Export Debt: A Debt due by a Client incorporated or trading outside the UK.

Force Majeure Event: An event beyond the reasonable control of the person affected, including strike, lock-out, labour dispute, act of God, acts of declared or undeclared war, public disorder, rebellion, riot, malicious damage, accident, breakdown of plant or machinery, computer software, hardware or system failure in respect of a third party provider, fire, flood and/or storm, and other circumstances affecting the supply of goods and services.

GDPR: The General Data Protection Regulation (EU) 2016/679 and Regulation (EU) 2016/679 as it forms part of UK domestic law by virtue of The European Union (Withdrawal) Act 2018, in each case as amended, varied or substituted from time to time.

Insolvency Proceedings: In relation to any person (i) the exercise of any distress, execution, injunction, sequestration, attachment or other legal process against assets; (ii) any proposal or convening of a meeting with a view to a composition, assignment or arrangement with or the granting of a trust deed for creditors; (iii) the convening of a meeting for the purpose of considering or passing of any resolution for winding-up or administration; (iv) the service of a notice of intention to appoint or the appointment of an administrator or a receiver; (v) the service of a statutory demand; (vi) the presentation of a petition for the administration, winding-up or bankruptcy; (vii) the making of an order for winding-up or administration or the appointment of a provisional liquidator or judicial factor; or (viii) the taking of steps towards or the coming into force of a statutory moratorium.

Insolvent: In relation to any person (i) the inability to pay debts as they fall due; (ii) ceasing to trade; or (iii) if there are any Insolvency Proceedings.

Invoice Purchase Facilities: The invoice purchase facilities provided by Us to You, as set out in this Proposal.

Invoice Value: The amount of a Debt (including tax) invoiced to a Client or specified in an approved Time Sheet.

Liabilities: Any sum (present, contingent or future) payable by You to Us whether or not under the Agreement.

LLP: A Limited Liability Partnership incorporated and registered under the Limited Liability Partnerships Act 2000.

Non-Credit Protected Amount: In respect of an Approved Debt, the sum of (i) the amount of such Approved Debt which represents VAT and (ii) the amount of such Approved Debt which is in excess of the Credit Protected Limit.

Outstanding: The amount of a Debt which is unpaid.

Permanent Debt: A Debt due for the introduction of a Candidate to an Approved Client which results in the employment of the Candidate by the Approved Client on a permanent basis.

Personal Data: Personal data has the meaning given to that term in the GDPR.

Proposal: This proposal in respect of the Invoice Purchase Facilities provided by Us to You.

Public Client: Any state, government department, local authority, institution or organisation which cannot be declared Insolvent.

Purchase Date: In respect of a Debt, the date on which You Notify Us that such Debt has been created.

Purchased Debt: An Eligible Debt assigned to Us under the Agreement.

Purchase Fee: The charge for Our Recruitment Services and the cost of Our purchasing each Purchased Debt from You at a discount.

Purchase Limit: A monetary limit set by Us to determine the maximum value of Purchase Price We will pay in respect of the Outstanding Debts due by a Client.

Purchase Price: In respect of (a) an Approved Debt or an Unapproved Debt which we have agreed to purchase in accordance with Condition 25 is equivalent to the Invoice Value of the Debt (including tax) and (b) any other Unapproved Debt is equivalent to the amount received by Us from the Client is discharge of the Unapproved Debt.

PWP Agreement: The agreement between the PWP-RPO and the Underlying Client.

PWP-RPO: A paid when paid recruitment process outsourcing entity which deals with administration on behalf of one or more Underlying Clients, but which will only make a payment to the Client in respect of a Debt when it has been paid such amount by the Underlying Client.

Recourse Amount: The product of (a) the Outstanding Amount of an Approved Debt minus its Non-Credit Protected Amount and (b) 5%.

Recruitment Contract: A contract between (i) You and a Client pursuant to which a Candidate is placed by You in a temporary or consultancy position with the Client or (ii) an RPO and an Underlying Client pursuant to which a Candidate is placed by the RPO in a temporary or consultancy position with the Underlying Client.

Related Rights: Your rights in relation to a Purchased Debt or under a Recruitment Contract or RPO Agreement (as applicable) to (i) interest; and (ii) monies recoverable under an insurance policy or guarantee and indemnity.

Remittance: Any form of payment tendered by an Approved Client to You, Your agents or to Us in or towards the discharge of a Purchased Debt, including monies recovered under a credit insurance policy or a dividend payable in respect of a Purchased Debt.

Remittance Account: Each bank account detailed in the Proposal into which all Remittances must be paid.

RPO: A recruitment process outsourcing entity.

RPO Agreement: The agreement between You and an RPO.

Sanctions Target: A person who is domiciled in any country which is subject to a financial sanctions regime or has been designated as a sanctions target by the European Union, the UK or the United States of America.

Security: Any charge, mortgage, trust, security assignment, set-off right, tracing right or other security interest granted by You in favour of any person.

Software: The software owned by Us or any holding company or subsidiary of Ours or any third party which is used in the provision of Sonovate's Portal.

Sonovate's Portal: Our on-line electronic data transmission system.

Termination Events: The circumstances detailed in Condition 56.

Time Sheet: The documentary record submitted by a Candidate of hours worked by the Candidate for an Approved Client under a Recruitment Contract or a statement of work or other suitable evidence of the complete performance of the Recruitment Contract to a defined stage or milestone detailed in the Recruitment Contract, as confirmed by the Approved Client.

UK: The United Kingdom of Great Britain and Northern Ireland and the Channel Islands and the Isle of Man.

UK Debt: A Debt due by a Client incorporated or trading in the UK.

Unapproved Debt: A Debt which (a) You have Notified Us should be treated as an Unapproved Debt or (b) is purchased following the withdrawal of the Credit Protected Limit in accordance with Condition 48.

Underlying Client: The person to whom an RPO provides services under a Recruitment Contract.

Unprotected Amount: The amount of a Purchased Debt for which We will not accept the Credit Risk, being (a) in respect of an Approved Debt the sum of (i) the Non-Credit Protected Amount and (ii) the Recourse Amount; and (b) in respect of an Unapproved Debt, such Unapproved Debt's Outstanding amount.